

MFA DESKTOP SUPPORT SERVICES

Need to control capital costs? Lacking suitable in-house IT expertise? Facing involuntary staff reductions? Any one of these reasons may necessitate a need to outsource some or all of your day-to-day desktop support requirements in order to maintain appropriate IT service levels and fast track important IT initiatives.

MFA CARRIES THE “TECHNICAL BENCH” SO YOU DON’T HAVE TO. Maintaining and retaining experienced internal IT staff is an expensive proposition for many of today’s companies. As such, outsourcing some or all of the day-to-day IT functions has become a viable, cost-effective alternative.

When it comes to IT outsourcing, MFA’s seasoned professionals bring to the table a wealth of IT knowledge and insight gained from years of experience working with and for a wide variety of companies from large established organizations to smaller start-up firms. By outsourcing the IT function to MFA, companies achieve quality support at a fraction of the cost of maintaining a comprehensive in-house staff of technically competent individuals. They also realize an added layer of flexibility that allows them to adjust staffing levels as needed.

Complete Desktop Support Services - To avoid large IT expenditures in the early stages of a business or to deal with budget cuts in a down economy, companies rely on MFA’s certified IT professionals for a wide range of onsite and remote desktop support services. At MFA, we understand how critical it is to keep deployed resources fully utilized and that’s why, in partnering with MFA, our clients are able to remain focused on their core business objectives, secure in the knowledge that MFA is onboard to make sure their technology and critical business services operate without interruption. Not only do we provide day-to-day desktop support services including installing and maintaining computers, laptops, printers and other peripheral equipment but we also provide the critical system and network management functions necessary to ensure little or no downtime for an organization.

Augmenting Existing IT Resources - For many companies, utilizing MFA’s IT professionals has been part of an overall business strategy that delivers numerous benefits including better control over capital costs and the freeing up of capital for investment elsewhere in the company. By engaging MFA’s professionals for specific IT projects or complex IT initiatives, organizations can fast track these projects and achieve more with less overhead. Our cost structure and economies of scale, combined with the requisite specialized experience and technical expertise to jump right in, makes MFA an attractive alternative to hiring and training staff for what can amount to a short-term, one-off project or periodic high-level technical advice.

TO LEARN MORE ABOUT OUR DESKTOP SUPPORT SERVICES, PLEASE CONTACT:

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SPECTRUM OF SERVICES AND TECHNICAL EXPERTISE

SPECTRUM OF SERVICES

- Day-to-Day Desktop Support Services
- Installation & Maintenance of Computers, Laptops & Other Peripheral Equipment
- New Systems Implementation – Email, Backup Systems, Software Applications
- Technology Assessments
- Network Management
- Infrastructure Management
- Training & Documentation Services

CERTIFIED TECHNICAL EXPERTISE

- Accredited Systems Engineer (ASE)
- Microsoft Certified Systems Engineer (MCSE)
- Microsoft Certified Database Administrator (MCDBA)
- Master Certified Network Engineer (MCNE)
- Multiple Vendor Certifications from Cisco, HP/Compaq, Citrix and others
- Certified Information Systems Auditor (CISA)

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ABOUT MFA CORNERSTONE CONSULTING

MFA Cornerstone Consulting, LLC, a subsidiary of *MFA - Moody, Famiglietti & Andronico*, provides proven, pragmatic business advice that enables clients to better understand, influence and grow their organization. Through its risk and IT advisory, valuation, and litigation support practices, Cornerstone helps clients to align their operations, internal controls and strategic direction to maximize shareholder value. Clients of MFA Cornerstone Consulting benefit from the firm's close affiliation with MFA and their 25+ years of CPA and consulting experience with companies of all sizes and diverse industries.

MFA - Moody, Famiglietti & Andronico, LLP (www.mfa-cpa.com) is a proactive CPA and consulting firm located North of Boston with National and Global reach. Founded in 1982, the firm is comprised of nearly 100 professionals including 13 partners who make a personal commitment to resolve client issues by providing proven best value solutions with the ideal combination of expertise, service and price.

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